

***Procurement of ICT Annual Maintenance Subscription
with On-Site Engineers***

BID BULLETIN NO. 1

This Bid Bulletin clarifies the queries raised during the Pre-bid Conference on 21 March 2024 at 10:00 AM and from various queries received through email from the prospective bidders, as well as other matters relative to the above Project.

A. Queries/Questions from the Prospective Bidders

QUERY	CLARIFICATION
In the Bid Securing Declaration Form, what should be indicated in the heading as the Project Identification No. (reference no.): [Insert number]?	In reference to the procurement project, the prospective bidders shall indicate “ Project Identification No. BG2024-239 ” in the Bid Securing Declaration Form.

B. Additional Clarification/s on the Technical Specifications Compliance Form

ORIGINAL	REVISED
	Updated numbering of Item nos. 6.7 onwards <i>Please refer on the attached updated Technical Specifications Compliance Form</i>
On-site Engineers - 3 pax will handle 24/7 Level 1 Support (Includes Saturday, Sunday and Holidays). Provide phone response within 15 minutes upon receipt of report	On-site Engineers - 3 pax will handle 8/7 Level 1 Support (Includes Saturday, Sunday and Holidays). Provide phone response within 15 minutes upon receipt of report

Please see revised Technical Specifications Compliance Form

C. General Reminders

Please take note of the following schedule:

ACTIVITIES	DATE/SCHEDULE
Deadline for Request for Clarification, if any	26 March 2024 (Tuesday)
Issuance of Bid Bulletin, if any	29 March 2024 (Friday)

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Deadline for Submission of bid documents	05 April 2024 (Friday), 09:00 AM
Opening of Bids	05 April 2024 (Friday), 10:00 AM

The above changes further amend the bidding documents accordingly. **The Submission and Opening of Bids will be conducted face-to-face** at the **BCDA Corporate Center, 2nd Floor, Bonifacio Technology Center, 31st St. corner 2nd Ave, Bonifacio Global City, Taguig City.** However, the bidders may opt to attend online via Zoom. Meeting link will be provided upon a request by the prospective bidders to the BAC-G Secretariat through the e-mail address: bacgsecretariat@bcda.gov.ph.

For those attending in person, please consider the following guidelines:

- Attendees to the Pre-bid Conference and Opening of Bids are expected to follow the BCDA Health protocols; and
- Observers/representatives who show signs of COVID-19 related symptoms are not allowed to enter the BCDA premises.

This Bid Bulletin is being issued pursuant to Sections 22.5.2 and 22.5.3 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184.

Issued on **29 March 2024**.

BIDS AND AWARDS COMMITTEE FOR GOODS

By:

ATTY. ELVIRA V. ESTANISLAO
Chairperson

Section VII. Technical Specifications

PROCUREMENT OF ICT ANNUAL MAINTENANCE SUBSCRIPTION WITH ON-SITE ENGINEERS			
TECHNICAL COMPLIANCE FORM			
ITEM	DESCRIPTION		
1 Lot	ICT Annual Maintenance Subscription with On-Site Engineers		Compliance
			Compliant Non-Compliant
1	Cisco Meraki MR Enterprise License (LIC-ENT-1YR) <i>Note: Actual AP location shall be finalized upon implementation</i>		
1.1	Athletes Village - 325 units (Annex A)		
1.2	River Park - 12 units (Annex B)		
1.3	Athletic Stadium - 113 units (Annex C)		
1.4	Aquatics Center - 35 units (Annex D)		
	Cisco Access Switches		
2	Catalyst 9200L 24-port PoE+, 4 x 10G, Network Essentials (C9200L-24P-4X-E)		
2.1	Athletes Village - 18 units (Annex E)		
2.2	Athletic Stadium - 23 units (Annex F)		
2.3	Aquatics Center - 3 units (Annex G)		
	Cisco Distribution Switches		
3	Catalyst 9500 48-port x 1/10/25G + 4-port 40/100G, Advantage (C9500-48Y4C-A)		
3.1	Athletes Village - 2 units (Annex H)		
3.2	Aquatics Center - 2 units (Annex I)		
3.3	Athletic Stadium - 2 units (Annex J)		
	Cisco Industrial Switches		
4	IE-4000-8GT8GP4G-E		
4.1	River Park - 7 units (Annex K)		
5	Data Center		
5.1	Catalyst 9200L 24-port PoE+, 4 x 10G, Network Essentials (C9200L-24P-4X-E) - 6 units (Annex L)		
5.2	Catalyst 9300 24-port data only, Network Essentials (C9300-24T-E) - 6 units (Annex M)		
5.3	Nexus 9K ACI & NX-OS Spine, 32p 40/100G & 2p 10G (N9K-C9332C) - 2 units (Annex N)		

5.4	Fortinet Firewall (FortiGate-3401E) - 1 unit (Annex O)		
5.5	UPS Liebert NXC 30KVA - 2 units (Annex P)		
5.6	SolarWinds Network Performance Monitor SLX (unlimited elements-Standard Polling Throughput) - License with 1st-year Maintenance		
6	Inclusions		
6.1	Software maintenance		
6.2	Direct access to Cisco TAC (Technical Assistance Center)		
6.3	24x7 access to cisco.com which includes troubleshooting tools		
6.4	8x5xNBD - next-business day hardware replacement		
6.5	Provision of Escalation matrix		
6.6	Contact service to receive calls/emails from Onsite Engineers or BCDA.		
6.7	handle level 2 and 3 support offsite. can be deployed onsite if needed. Regular updates of fault rectification will be provided.		
6.8	In case the equipment is found faulty and the same needs to be pulled out for repair, a service unit of the same or alternative specification as that of the malfunctioning equipment shall be provided while the faulty equipment is undergoing repair. Winning bidder shall shoulder all the costs related and shipment of the equipment subject to repair.		
6.9	Defective unit shall be delivered fit-for-use to BCDA within Thirty (30) days, starting from the date the said equipment was pulled-out.		
6.10	<p>Perform a routine preventive maintenance program on the Equipment at the Site. The parties shall mutually agree upon the specific date and time for each preventive maintenance activity hereon.</p> <p>The scope of Preventive Maintenance activity is as follows:</p> <ol style="list-style-type: none"> 1. General check-up of the equipment or hardware covered under this Agreement; 2. General check-up on any program or software used in the operation of IT equipment; 3. Conduct a complete diagnostic routine within the system 		
7	On-site Engineers - 3 pax		
7.1	will handle 24/7 Level 1 Support (Includes Saturday, Sunday and Holidays). Provide phone response within 15 minutes upon receipt of report.		

7.2	provide IT support to BCDA activities such as hosting of site visits, programs and events, e.g support to presentation, etc.		
7.3	provide general IT support to BCDA staff at NGAC, e.g. printer and computer issues, etc.		
7.4	coordinate/report to the BCDA IT team for additional instructions.		

Other Requirements:

1. The supplier must be an authorized service partner and reseller of the products/units being offered. Please present any proof (Distributorship Cert., MAF, etc.).
2. Bidder must have at least ten (10) years of partnership with Fortinet.
3. Bidder must be a Cisco Gold Certified Partner.
4. Bidder must have at least one (1) Certified Project Management Professional (PMP).
5. Bidder must have locally-based Cisco-certified resources [Cisco Certified Internetwork Expert (CCIE), Cisco Certified Network Professional (CCNP), and Cisco Certified Network Associate (CCNA)].
6. On-site Engineers should be a graduate of Electronics or Computer Engineering, Information Technology or any IT related course.

Bidder's Authorized Representative:

Name: _____

Legal capacity: _____

Signature: _____

Duly authorized to sign the Bid for and behalf of: _____

Date: _____

